

"ARE YOU O.K.?" TELEPHONE REASSURANCE PROGRAM

**A service provided by the Norfolk County Sheriff's Office
Michael G. Bellotti, Sheriff**

The Norfolk County Sheriff's Office, in conjunction with local police departments and Councils on Aging, would like to introduce the "Are You O.K.?" Program.

The "Are You O.K.?" Program is a voluntary sign-up computer/telephone reassurance system that checks the well-being of senior citizens or people with limited restrictions. This program allows a person the comfort and security needed to maintain personal independence. It also assures family and friends who care, that they are okay.

There is no cost to a person using this program. There is also no equipment to purchase. The program only requires a person have a phone, and be willing to fill out an application and waiver form, prior to starting the program.

HOW DOES THE PROGRAM WORK?

Once a person completes an application they will receive a pre-programmed phone call between the hours of 6am and 12pm everyday, at a time requested by the person. If there is no answer, a second call is automatically placed 5 minutes later. If there is still no answer, an "ALERT" flashes on our screen and an alarm goes off. This signal will prompt a call from an "Are You O.K.?" Officer to a designated friend or family member living nearby. They will be asked to visit the person's home to check on them. If the designated friend or family member are unable to reach the person, the "Are You O.K.?" Officer would contact the local police to dispatch a car to the residence to check on the well-being of the person.

The "Are you Okay?" program has been operating out of the Plymouth County Sheriff's Office for the past two years. Currently, three hundred and eighty-five seniors are enrolled in the program. This "Are you Okay?" Program has been instrumental in assisting local law enforcement with saving fourteen lives since it began.

Enclosed are a number of articles on the "Are You O.K.?" Program. Also enclosed is an application and waiver form.

If there are any questions regarding this program, feel free to contact Cheryl Bambery, at our toll free number 1-866-900-RUOK (7865) between the hours of 6am-1pm. Thank you.

**“ARE YOU O.K?” PROVIDES PEACE OF MIND THAT IS
AS CLOSE AS YOUR TELEPHONE!**

- Reliable, daily telephone contact makes you more comfortable with maintaining your independence.
- It also reassures family and friends who care about you.
- It's flexible! Subscribe on an on-going basis, or for a short period of time, like after a hospital stay. You can also make arrangements for vacations and holidays.
- No equipment to purchase, no special codes, **NO COST** to you!

**For more information call the “Are You OK?”
Program at 1-866-900-RUOK (7865)**

Are You O.K.? Program APPLICATION

Phone: _____ Date of Enrollment: _____ Call Time: _____ AM / PM

Name: _____ @ Machine: _____
Last First Middle

Address: _____ Age: _____

City: _____ State: _____ Zip Code: _____ Date of Birth: _____

Physician: _____ Office Number: _____

Religious Affiliation: _____ Phone: _____

Name of Church: _____

In case of an emergency notify: (Apartment residents need two names within complex).

1. Name: _____ Key: _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: (H) _____ (W) _____

Relationship: _____

2. Name: _____ Key: _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: (H) _____ (W) _____

Relationship: _____

Next of Kin: _____ Phone: (H) _____ (W) _____

Address: _____ City: _____ State: _____ Zip Code: _____

Is there a key on the premises? _____ Where? _____

Do you own any pets? _____ What type of animal?

What is your pet's name: _____ Is your pet confined to a room? _____

Do you live alone? _____ Other resident: _____

Age / condition of other resident: _____

Medical History

Type: _____

Blood Type: _____

Medications (What kind? Where are they located?) _____

Able to walk? _____ Physical Impairments? _____

If confined to a room, which room in the house? _____

Do you have any medical allergies? _____

Vehicle Information: Year: _____ Make: _____ Model: _____ Color: _____ Lic. #: _____ State: _____

Does your residence have an alarm? _____ Police or Medical? _____ Company's Name: _____

of Alarm Co. _____ Alarm Code: _____

Do you have an answering machine? _____ Hospital Preference? _____

NORFOLK COUNTY SHERIFF'S OFFICE

"ARE YOU O.K?" PROGRAM

"WAIVER" Release and hold harmless The Norfolk County Sheriff's Office "Are You O.K?" Program against any claim in relation to service received through the "Are You O.K?" Program.

Subscriber acknowledges that the Norfolk County Sheriff's Office "Are You O.K?" Program is a public service and for no compensation. Subscriber recognizes that the Norfolk County "Are You O.K?" Program, in their sole discretion, may terminate this service at any time. Subscriber also acknowledges that technical problems or human error may result in a failure of the service at any time. In consideration of these factors, **SUBSCRIBER HEREBY WAIVES, RELEASES, AND HOLDS HARMLESS THE NORFOLK COUNTY SHERIFF'S OFFICE "ARE YOU O.K?" PROGRAM FROM ANY CLAIM ARISING FROM A FAILURE, FOR ANY REASON, TO PROVIDE THE SERVICES CONTEMPLATED BY THIS AGREEMENT, AND SUBSCRIBER FURTHER AGREES TO WAIVE, RELEASE AND HOLD HARMLESS THE NORFOLK COUNTY SHERIFF'S OFFICE "ARE YOU O.K?" PROGRAM AGAINST ANY CLAIM FOR DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM ANY ACT OR OMISSION OF THE NORFOLK COUNTY SHERIFF'S OFFICE "ARE YOU O.K." PROGRAM, THEIR VOLUNTEERS, AGENCIES, OR EMPLOYEES, IN CONNECTION WITH THE NORFOLK COUNTY SHERIFF'S OFFICE "ARE YOU O.K?" PROGRAM**

Date

Participant Signature

Date

Witness